



GENERAL INFORMATION FOR HOME OWNERS/VISITORS

This is a summary of key procedures/regulations and arrangements which is relevant to Home Owners – and are queried frequently. Please note that there are more detailed procedures and regulations that will also be resend to HO in due course.

- Office Hours – Monday – Friday 07h30 – 18h00
- Please ensure that you inform Talitha 082 4187 844/ Nondumiso Luma 073 794 6919 if you need your home keys to be placed in the safe.
- Practice safety at all times.
- Refuse removal will be done every Tuesday and Friday (please drop refuse at the entrance of your driveways) It will be collected anytime from 08h00.
- All contractors **MUST** have police clearance and registered at Estate before they start a project at your home, small and emergency repairs or anything out of the ordinary no registration required provided owner is present.
- Please contact or WhatsApp Talitha on 082 418 7844 (or Jade 084 490 6025 if Talitha is not available) if you find anything out of the ordinary on the estate.
- Please order your gas directly from local gas providers (the Estate does not provide gas).
- The septic tank enzymes for permanent residents to be collected from Gate Controller at the office every 3 months.
- Black and blue bags may be collected at the office or will be dropped off when collecting refuse. Besides this you may drop your refuse at the Construction camp in the refuse chamber.
- Tags or keys to be collected during office hours. Otherwise to be arrange that they keys are placed in the outside safe.
- The boardwalk / safe codes will be changed during the course of the year and messages will be sent to all members and visitors logged at the gate.
- Please ensure that you have your green tags when leaving the property or phone 073 341 4614 / 082 836 2410 or the Accentronix App to enter or exit the Estate.
- If you are renting your property or have visitors, please ensure that your guests are aware that they must drive down to the gate and tag the gate to allow their guests visiting the estate outside business hours.
- No drones allowed on Estate.
- No fires outside of approved fireplace.
- Stick to designated roads to avoid snakes.
- No loud music.
- We conduct night patrols. Don't be alarmed by slow moving scooter passing your house.
- Contact your booking agent or Property owner for ANY after hour requests or queries.